# TEC Savers 2020

# Frequently Asked Questions

1. **What is a TEC Saver?**

A TEC saver means a child who, prior to midnight February 14, 2020 is registered on TEC, which will be superseded by NCS, who chooses not to move to NCS and instead retains their existing level of subsidy for an additional interim period.

After this date no new registrations for children can be made on the TEC programmes.

Any amendments/top ups required to TEC saver registrations can only be made during the TEC Saver management windows, which will open throughout the year. However, it will be possible to submit Cancellations and Leavers at any time.

1. **What if I have a registration that was declined before the 14th of February? Is this registration eligible for TEC saver status?**

No. A registration must have a status of Approved, Provisional or submitted.

1. **When are the Saver management windows?**

The scheduled saver management windows are as follows**:**

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| **Saver Management Windows** |
| **From** | **To** |
| **February, 14th , 2020** | **March 9th , 2020** |
| **April 3rd, 2020** | **April 27th , 2020** |
| **June 26th , 2020** | **July 20th, 2020** |

1. **Will I be able to register new children during the saver management windows?**

 No. If a child is registered on PIP during the saver management windows that was not an eligible saver on 14th February 2020, it will be declined by Pobal. However, if a child is an eligible saver (as defined above) a service provider can make new registrations/top ups for that child during the saver management windows.

1. **What if I need to make a cancellation or a leaver for an existing registration outside of a saver management window**?

Cancellations and Leavers can be submitted at any time.

1. **What if a saver child is absent and does not attend for a period of time?**

Absences should be dealt with as normal and within the DCYA Transitional Rules for DCYA Targeted Childcare programmes.

 **7 What if a child is absent due to exceptional circumstances?**

Exceptional circumstances should be dealt with as normal and within the DCYA Transitional Rules for DCYA Targeted Childcare programmes.

1. **If a child cannot register for TEC are there any other supports available?**

Yes. The National Childcare Scheme has been open for registrations from 20th November.

1. **Can a child be registered on NCS and TEC for the same period?**

No. Once a claim is in payment on NCS, Pobal will end date the TEC registration.

1. **My service is undergoing a change of address/ legal structure/ ownership.. what should I do**?

If your service is undergoing a change of circumstance as listed above, the process will require that you create a Leaver for each registration for the old service, and re registering the same children and the same parent against the new service in the next available savers management window. Pobal will ensure that that quotas allow for these incoming registrations, and will allocate places to specific services. CCCs will review all registrations and if they are eligible savers, will approve as required.

1. **I am closing my service. Will my saver registrations be eligible to register in a new service?**

Yes. The saver status follows the child. Once a child had a valid registration on February 14th they will be able to register in a new service throughout the year, providing they are registered with the same parent and on the same Programme Call.

1. **My service had a compliance visit and I am required to make amendments to registrations. What should I do?**

You are required to complete the compliance amendments during the next savers management window.

1. **How do I make an amendment to an existing Registration during the current Savers Window?**

The process for making amendments to existing Registrations remains as it was previously, including the requirement that you contact your local County Childcare Committee for the relevant number of places to be awarded.